



Return For Repair

The following policy applies to products returned to LeftCoast Electronics for repair. Repaired products may contain reconditioned parts which are subject to the same specification and quality control standards applied to new materials and are warranted as stated herein.

In-Warranty Products

Products under warranty (180 days from date of original shipment) will be repaired or replaced at no charge to the Customer, except as provided for in separate agreements. LeftCoast Electronics assumes no warranty liability with respect to unauthorized modifications, repairs, tampering, or the negligent or improper use of product. Warranty is not transferable to third party repair facilities (unless it is LeftCoast Electronics approved). Products repaired or replaced while under warranty are warranted for the remainder of the original product warranty period.

Out-of-Warranty Products

LeftCoast Electronics will submit an estimate to repair for Customer review and approval. Any product out-of-warranty and returned for repair to LeftCoast Electronics will be assessed a fifty US Dollar (\$50 USD) evaluation fee. If the Customer does not authorize repair, the product will be returned to the Customer un-repaired and the \$50 evaluation fee will apply. If the Customer authorizes the repair, the \$50 evaluation fee will be credited towards the cost of repair. Products repaired while out-of-warranty are warranted for the repair actions only and will be valid for a period of thirty (30) calendar days from the date of return shipment to Customer.

No Trouble Found (NTF)

Products returned both in-warranty and out-of-warranty and found during LeftCoast Electronic's evaluation to meet LeftCoast Electronics specifications will be assessed a \$50 evaluation fee and will be returned to the Customer.

Freight Responsibilities Under Warranty

The Customer is responsible for all freight charges on products returned to LeftCoast Electronics. LeftCoast Electronics is responsible for return freight charges (by most economical means) for those returned products. All products returned to Customer shall be FCA Origin.

Freight Responsibilities Out-Of-Warranty

The Customer is responsible for all freight charges on all out-of-warranty products. All shipments made to LeftCoast Electronics by the Customer shall be made Delivered Duty Paid (DDP). All products returned to Customer shall be FCA Origin. A shipping and handling fee will be applied to the repair invoice to cover these costs.

Return Material Authorization

A Return Material Authorization (RMA) number is required prior to the return of any product to LeftCoast Electronics. Failure to obtain an RMA number will result in rejection of shipment by LeftCoast Electronics and return to the Customer at Customer's expense. Once an RMA number is issued, all products must be returned to LeftCoast Electronics within 30 calendar days from the issue date. If products are not received within the stated 30 calendar day period, the RMA number is invalid and is officially canceled. Customer must obtain a new RMA number for any canceled RMA number. RMA numbers can be requested through jboos@leftcoastelectronics.com.

Modification of Repair Policy

This policy is subject to change without notice.

GENERAL RETURN POLICY:

The purchaser has 30 days (from the original purchase date) to return products for a refund. The refund will be issued after the product has been physically returned to LeftCoast Electronics and inspected for any damage. Any damages outside of normal use will be considered abuse and the returned product will not be honored (and the product will be returned to the purchaser as-is at the purchaser's expense). All shipping costs are the responsibility of the purchaser. Arrangements need to be made with LeftCoast Electronics prior to any returns being shipped. LeftCoast will issue a RMA for all returns.